



James Nelson, MBA

James joined The Travelers Risk Control Department in March of 2012 and currently works in the Alpharetta, Georgia office. As an Account Consultant, he provides risk control management and consultation services to his book of National Account clients. He assists in the development and implementation of loss prevention and reduction strategies for his customers in an effort to achieve their loss reduction goals.

James graduated with a BA degree in Health & Human Services from the State University of Buffalo in Buffalo, NY in 2001 and an MBA in Health Administration from Southeastern University, Washington DC in 2004.

Prior to joining Risk Control, James spent 5 years as an Account Representative in the Risk Management Information Systems department. Responsibilities include providing national and local accounts with Risk Management information using the e-CARMA® system; conducting product demonstrations, installations and training sessions; developing location codes and customized reports according to customer specifications; supporting and resolving software and data questions; communication with other carriers to coordinate the receipt and translation of risk information and providing ongoing technical support and customer service.